

Welcome  
to the DINING ROOM

## ASSISTANT DINING ROOM SERVER



### *The Ideal Candidate is Someone Who...*

*has recently worked in a high-volume, fast-paced fine dining or family restaurant or banquet environment serving food, wine, beer and cocktails and thrives on providing professional and friendly service in a stressful environment.*



*Deliver excellent service nightly to 35-40 Guests, split between 2 fine dining seatings*



### *Quick Job Facts*

As an Assistant Dining Room Server, you will:

- Rotate between 3 main 450-seat restaurants, buffets and quick service locations onboard ship and a BBQ-style buffet on *Castaway Cay*
- Provide exceptional service throughout the cruise to Guests of all ages during breakfast, lunch, dinner and special events
- Learn the finer details about wine and selling wine and cocktails to dinner Guests
- Work with 975 Crew Members of over 50 nationalities, including 150 in the Dining Room alone



### *A Day in the Life* (for example)

- 6:15am-6:45am** < Breakfast in the Crew Mess
- 7:00am-2:45pm** < Clock-in, serve breakfast & lunch at *Beach Blanket* buffet (2 30-minute breaks for you)
- 3:00pm-3:45pm** < Break (Nap time!)
- 4:00pm-4:30pm** < Safety Drill
- 5:00pm-11:15pm** < Serve dinner at *Animator's Palate*



### *The Schedule*

- § Work an average of 80-84 hours over 7 days, during a 6-month contract.
- § Time off during day, but no days off.
- § You will rotate with your Guests so that each day's schedule is different.

*You will be subject to random alcohol/drug testing.*

## Pay Day

You will be in a tipped position receiving gratuities at the end of your Guests' cruise. Currently Disney Cruise Line suggests dinner Guests tip their ADRS \$3.00 per day. Ask your recruiter for more details! While on contract, DCL will provide medical care, disability and death benefits. In a tipped position, you are responsible for your joining flight. DCL will provide subsequent flights.

## Home Sweet Home

You will share a small yet functional cabin with 1 or 2 additional Crew Members (of the same gender) possibly from another culture. Cabins are complete with a TV/DVD player, wireless Internet at a reduced rate, a personal lockable storage space and beverage cooler. Phone service is available in cabin, in port and via a pre-paid cellular service. DCL provides room, board and meals.

## Training

- › **Shore side:** Two days of training in Lake Buena Vista, FL to learn Disney heritage and Disney Cruise Line's respectful culture of working and living.
- › **Onboard:** You'll learn about safety, security and HR practices onboard the ship and participate in crew drills.
- › **On-the-job:** You'll learn about wine, food allergies, product knowledge, responsible sales of alcohol, technology like Micros Point of Sales systems, buffet set-up, up selling and much more.



## Get the Look

Your "costume" is provided by Disney Cruise Line. You provide your shoes.



## When Not Working...

While you will not have a whole day off, you will have time off during your day to rest or have a little fun — email family/friends, hang out at the Crew Deck or Crew Beach on *Castaway Cay*, join a soccer or volleyball game or explore a port of call.

## Your Future With Us

*When you succeed, we succeed. That's why we offer a Career Navigation program to get your career on course and keep it there.*

## Just for You

Crew privileges include complimentary passes to Disney Theme Parks, merchandise discounts, sailing discounts, Disney movies, Crew Gym, Internet Café and more.

Disclaimer: This is an overview of this position and intended only to provide a basic understanding of ship life and DCL expectations. Actual shift times and job responsibilities will vary.